

JUNIOR INFRASTRUCTURE ENGINEER

Mitsubishi Power Aero LLC – Glastonbury, CT

The **Junior Infrastructure Engineer** will assist in the design, implementation, and maintenance of IT systems, including computer networks, servers, and hardware. This position offers a great opportunity for growth and development within the IT field, allowing individuals to gain hands-on experience and contribute to meaningful projects that support the organization's goals.

Job Summary

- Assist in the setup, maintenance, and troubleshooting of computer networks, servers, and other hardware.
- Conduct regular system checks and monitor network performance to ensure high availability and reliability.
- Provide technical assistance to team members and users, addressing issues related to hardware and software.
- Maintain accurate records of system configurations, software licenses, and inventory.
- Work closely with senior engineers and other IT professionals on projects, contributing to system upgrades and the implementation of new technologies.
- Prioritize and manage several open issues simultaneously.
- Provide daily on-site support and remote support as needed.
- Provide remote support after regular IT Help Desk hours on a rotating schedule.

Required Skills

- Solid understanding of computer systems, network administration, and hardware/software maintenance
- Strong problem-solving abilities, effective communication skills, and a willingness to learn and adapt to new technologies
- Capability to provide clear, step-by-step written and verbal technical assistance
- Organizational skills to manage multiple tasks and maintain accurate documentation of network changes and issues
- Basic proficiency in programming languages such as PowerShell or WSH Python (VBScript/JScript)
- Comprehensive knowledge of system security practices, including firewalls and encryption, is a plus

Education/Experience

- Bachelor's degree in information technology, computer science, or a related field (or equivalent experience)
- Internship or entry-level experience in IT support or network administration is advantageous
- Certification in Cisco CCNA or CCNP, CompTIA Network+, or similar technologies is favored
- Familiarity with Office 365, Windows 11, AWS, Azure, and Tanium is preferred