

Mitsubishi Power Aero Field Services



MAXIMIZE EFFICIENCY WITH MITSUBISHI POWER AERO FIELD SERVICES

As asset owners are well aware, long-term planning and routine activity are key to a solid maintenance program. No matter where a plant is located, the Mitsubishi Power Aero Field Services team can support your routine or emergent maintenance program needs.

No one knows Mitsubishi Power Aero equipment better than our Field Services team, making our work, assessments, and recommendations the most accurate and useful for your equipment. Moreover, working with our Field Services affords our customers a direct line to the best holistic support structure you will find for your assets anywhere in the world.

HOW MITSUBISHI POWER AERO FIELD SERVICES SAVE TIME AND MONEY

As businesses adapt to more challenging circumstances around operating costs and personnel management, Mitsubishi Power Aero offers a solution. Our field service technicians provide superior knowledge and proficiency while connecting our customers to the full range of our capabilities. We can deploy teams of expert technicians to sites around the globe so that, regardless of location, we can bring the best total service solution to your site.

CUSTOMER SPOTLIGHT: NEW SOLUTIONS TO OLD PROBLEMS

Our teams continuously innovate to make our existing field repairs more efficient. To date, we have executed various first-stage nozzle guide vane replacements in the field at a customer's onsite facility. Most recently, at Aberdeen Generating Station in South Dakota, we completed two full sets of first-stage nozzle guide vane replacements for our customer, NorthWestern Energy, while keeping the engines inside their respective enclosures.

This work inside the enclosures not only avoided the need for a shop visit, but enhanced the convenience of this in-field task, resulting in less manpower cost overall and no crane service cost.

"We were able to see any potential damage and make decisions sooner with better information and visuals," said NorthWestern Energy project team members Kevin Hundstad, Blake Geary, and Mike Stucke. "This shortened overall turnaround time to two weeks."

These types of solutions are made possible by connecting customer requests with field service expertise, backed by our world class engineering team.

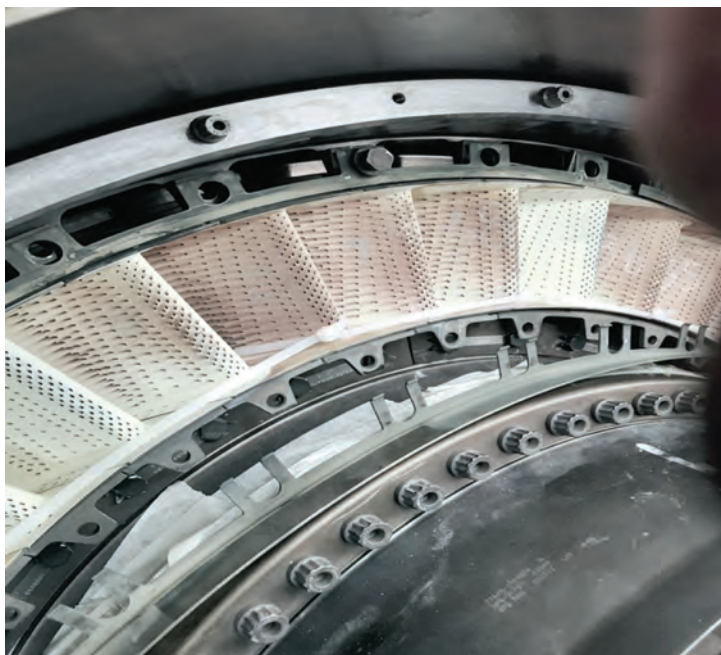
ENGINEERING CONNECTION MAKES THE DIFFERENCE

IN-FIELD REPAIRS

The ability to service units onsite is crucial for Mitsubishi Power Aero customers, and it's why we invest heavily in the area of in-field repairs. We can perform many services onsite, from routine inspections to complex field repairs, to ensure you're back online as soon as possible.

FT8® and FT4000® gas turbine users have the benefit of working with the Mitsubishi Power Aero team to support field operations for various types of outage support services and processes. Moreover, working with our field service personnel affords our customers a direct line to the best engineering technical support for their assets.

For more information, please contact the Mitsubishi Power Aero Customer Service Department.



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